

What to Expect: Outpatient Day of Surgery



Welcome! This is a guide to help you plan for your surgical experience and help your loved ones follow your progress throughout the day. Every situation is different and times may vary. Our goal is to make sure your day goes as planned.

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The Patient Tracking Board is on the large display screen in the waiting area. You will be able to track the patient by using their first two initials of their first name and first two initials of their last name.

REGISTRATION 1 ST Floor Surgical Waiting Area	<p style="color: red;">Please check in and the Receptionist will complete the patient registration process. You will need to present a photo ID, insurance card and your copay/deductible payment (if applicable). This process generally take about 15 minutes.</p> <p>A staff member will come to get you to take you to our 3rd floor pre-admissions area. Family members will wait on the 1st floor where your progress will be communicated with them.</p>
PRE ADMISSIONS AREA 3 rd Floor	<p style="color: orange;">You will spend 45 minutes to 1 hour in the Pre-Admissions area, although times can vary depending upon room readiness. We do our best to stay on schedule but there may be changes that cause delays.</p> <p>The pre-operative nurse and anesthesia team will review your medical history with you and discuss your anesthesia and start an IV, if needed. The CRNA may decide to give you medication by mouth prior to your surgery to calm you and help with discomfort post operatively. This is at the discretion of the surgeon and anesthesia provider. The Nurse will also go over your post operative discharge instructions with you at this time.</p> <p>Your surgeon and/or team will also meet with you prior to surgery to discuss your surgical procedure, answer any questions you have about the procedure and make any necessary pre-op markings of the surgical site.</p>
OPERATING ROOM 3 rd Floor	<p style="color: #808040;">When the surgeon and operating room are ready for you, you will be brought to the OR. A surgical team member can give you an estimate of how long your surgery is scheduled for, but note that the total time in the operating room also includes administering and discontinuing anesthesia, positioning and preparing the operative site and transferring you to the recovery room.</p> <p>When surgery is complete, the surgeon may call down to the waiting room to notify your family and review any pertinent information.</p>
RECOVERY ROOM 3 rd Floor	<p style="color: #008080;">You will spend 45 minutes – 2 hours in the recovery room, depending upon the procedure and anesthesia. A nurse will be caring for you post operatively and taking vitals including blood pressure, heart rate and oxygen levels and assisting you with your safety and comfort needs. When you are ready to be discharged, the front desk will instruct your family to pull their car in front of the building.</p> <p>All patients are required to have a responsible adult come with them and stay with them after their procedure. If you received a local anesthetic only, you will return to the pre-operative area for discharge immediately after your procedure. Some local procedures do require a driver. Your nurse will review this with you during your pre-operative phone call.</p>
LOBBY 1 st Floor	<p style="color: purple;">After the recovery room, you will return to the 1st floor Lobby where you will be discharged to a responsible adult.</p> <p>A nurse will go over the post-operative instructions again and give your family any necessary items (personal items, etc)</p>

****Surgical times are estimated and sometimes run longer than anticipated, as we want our patients to receive safe, high quality care. Our team will communicate with you and your family to keep you updated when possible. Please do not hesitate to ask the front desk staff for updated information at any time.***

Outpatient Surgery Information for Family Members

FREQUENTLY ASKED QUESTIONS

Family members can wait in the 1st Floor Surgical Waiting room. For privacy purposes, each patient will be identified by the first two initials of their first name and first two initials of their last name (for example Jane Smith would be JASM). Our Patient Tracking board will update your loved ones as to where you are throughout the process. It is located in the surgical waiting area.

If your family decides to leave the facility, they will need to give a phone number to the front desk staff so they can reach them when needed.

Parking is free. We do have a staircase leading from our parking lot down into the Medical Center. Disabled parking is available next to our Spa if needed. You are also more than welcome to have your family member drop you off at the front door by driving down to the front circle and then parking your vehicle after drop off.

We do have complimentary coffee and tea available for all guests located in our front lobby area. A water fountain is also accessible off of the lobby on the 1st floor. Snacks are available in our waiting rooms as well.

While your family member or friend is waiting for you, Aestique® has a medical day spa. You may make arrangements prior to the day of your surgery for your guest to pamper themselves with a spa treatment. Call 724-832-8266 for further information.

AESTIQUE SERVICE VISION:

At Aestique, we deliver healthcare services the “old fashioned way.” We listen, we care, and we treat you like family – always striving to individualize your choices by presenting all options to assure you look, feel, and function your personal best. Doing this in a manner that coincides with your lifestyle and desires.

We are happy people taking care of patients like family in a safe, cost effective environment.

Be our guest at Aestique and let us help you Live Life Counterclockwise!

We want to hear about your experience!

***Please remember to complete your postage paid, self-addressed
Patient Satisfaction Survey after your procedure.***